



The Waupaca Area Public Library has scaled back to curbside and contactless services in response to the Waupaca County Public Health Emergency COVID-19 Alert issued on October 5, 2020. Please be assured that the library will reopen again to in-person browsing as soon as it is safe to do so, and that the situation will be evaluated every two weeks. In the meantime, here is a list of library services available:

- **Curbside services** are available during all library hours. (Monday-Thursday 9am-8pm, Friday 9am-6pm, Saturday, 9am-2pm). Call the library at 715-258-4414 to have your items available for curbside pick-up. When you arrive at the library, pull up to the curbside parking spots in the rear lot and call the number on the sidewalk sign. Someone will run your items out to the car for you.
- You can **place holds** for materials and **delivery** between Northeast Wisconsin libraries is running. Use our catalog, [Infosoup](#), to place holds on items using your library card and PIN (6-digit birthdate). You will be notified when your item has arrived and is available to pick up.
- **Our phones are on!** Call the library with questions and requests for service. Adult services 715-258-4414, Children/Family services 715-258-4417, Teen Room 715-258-4418.
- The library continues to **quarantine all material for 96 hours**. All late fees have been eliminated. You may notice returned items still on your library record due to this quarantine.
- **The book drops remain open!** Use either the drive up book drop in the rear parking lot near Union Street, or the book drop on the building near the east entrance.
- **Digital downloads** of ebooks and eaudiobooks are available through [Wisconsin's Digital Library](#) and can be found in our catalog, [Infosoup](#), from your downloadable device. Call us if you need assistance.
- **Wi-fi access** is available in the parking lot and around the library. There is no passcode necessary for access.
- **Fax, printing and email services are available.** Email the document to us at print@waupacalibrary.org with pertinent information (number of copies, time to pick up, etc.). If emailing is not an option, bring your documents to the lobby and ring the bell for service. Outgoing Fax charges are \$2 for the first page and \$1 for each page after. We are not set up to receive faxes. Copies can be printed for \$0.10 per printed side/\$0.50 for color ink. You will be given an envelope for payment when you pick up your documents. Please put payment in the envelope and drop it into the book drop.

- To assist with virtual learning during the pandemic, **free printing of schoolwork/homework** is available by emailing your documents to homework@waupacalibrary.org. Be sure to include contact information and details.
- **Technology help** is available over the phone. Call our Information Desk at 715-258-4416.
- You can **borrow newspapers and current magazines** through curbside! This is a first-come, first-served opportunity. You must call the day you would like the newspaper issue. We cannot reserve newspaper issues in advance. Return them in the book drop for quarantine.
- Let us do the choosing for you with our **Book Packs!** Use the [form on our website](#), call or email us with general information about your reading interests and we will select items for you. When your pack is ready, we will contact you for curbside pick-up.
- **Virtual programming continues to be available through our website.** Online story times, book discussions, reading challenges, escape rooms, scavenger hunts, field trips, gaming opportunities, and teen chats can all be found at www.waupacalibrary.org
- **Grab & Go kits** – activities for all ages can be picked up through curbside. Bags contain materials and instructions - all you need to create fun projects at home.
- **Apply for a library card** online at <https://www.infosoup.org/selfreg>
- We can provide you with hours of jigsaw puzzle entertainment through our **honor puzzle collection**. Just let us know what size puzzle you would like to borrow and we'll make it available for curbside pick-up.
- The library sponsors four **Story Walks** around the Waupaca area. Take a hike and enjoy reading with your family along the trail. (Swan Park, Riverside Park, River Ridge Trail near Sunny Day Child Care, and the environmental trail at Chain o'Lakes Elementary/Chain Exploration Center)
- Public library employees have been supplementing books in 23 **Little Free Libraries** throughout our community. *Take a book, share a book.* Use safely by washing hands and quarantining items from the Little Free Library before use.